

# Training Content Framework

## 05 Dealing with Authorities and Government

Description of the Training Module 05





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## 05 Dealing with authorities and government

<b>Module title</b>	05 Authorities & Government
<b>Notional Learning time</b>	Approx. 6 hours
<b>Description of the module</b>	eGovernment is becoming increasingly widespread in European countries. In this module, learners are introduced to the basic principles of eGovernment, learn to identify themselves on the Internet using the digital signature, and then deal with various examples (geared towards national access).
<b>Learning objectives</b>	The module aims to care for the competence to handle request to authorities and eGovernment.
<b>Steps</b>	<ol style="list-style-type: none"> <li>1. Case study: Contact authority to get a new passport</li> <li>2. List of typical eGovernment services</li> <li>3. Self-evaluation about eGovernment services</li> <li>4. Need of a digital signature             <ol style="list-style-type: none"> <li>a. Definition and description</li> <li>b. Various ways to get and use</li> </ol> </li> <li>Self-evaluation</li> <li>5. Examples             <ol style="list-style-type: none"> <li>a. Passport</li> <li>b. Taxes</li> <li>c. Child registration</li> </ol> </li> <li>6. Summary</li> <li>7. Summative assessment (Self-evaluation)</li> </ol>
<b>Material</b>	
<b>Learning content</b>	<p>Know about different e-government options and opportunities.</p> <p>Identify, understand, and apply eGovernment challenges</p> <p>Use eGovernment in daily life</p>
<b>Learning content type in moodle</b>	<ol style="list-style-type: none"> <li>1. Case study</li> <li>2. "Graphical Map" of eGovernment services</li> <li>3. Self-evaluation</li> <li>4. Multimedia-based description of digital signature ("Comic").</li> <li>5. Reading: Summary Digital signature</li> <li>6. Multimedia-based examples</li> <li>7. Summary with interactive question elements</li> <li>8. Summative test</li> </ol>
<b>Activity/Task</b>	<p>01 Run the case study</p> <p>02 Work through the list of eGovernment services</p> <p>03 Do the self-evaluation (eGovernment)</p>



	<p>04 Watch the “digital signature comic” Answer the questions to the digital signature</p> <p>05 Reading: Summary Digital signature</p> <p>06 Work through the examples</p> <p>07 Work through the summary</p> <p>08 Do the final assignment</p>		
External resources	Links to (national) eGovernment websites		
<b>Evaluation</b>			
Learning outcomes in terms of competence	Knowledge	Skills	Attitudes
	<i>Reference to competence map</i>	<i>Reference to competence map</i>	<i>Reference to competence map</i>
	Know about various eGovernment options and opportunities	Manage eGovernment challenges	Use eGovernment in daily life
<b><u>Evaluation content</u></b>	Final test (as a summative assessment), several intermediate self-evaluations		